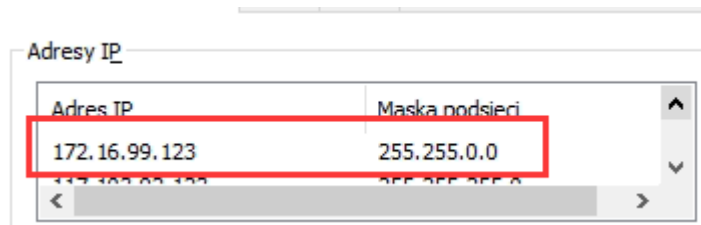


MAG1000 Upgrade OIAD Firmware Guide

1. Connect the network cable to **LAN2 of MAG1000** and network ports of the PC, **make sure both MAG1000 and PC are under the same subnet** of the network switch, then add network segments on the PC:

Network segment 1:

172.16.99.123 (for Accessing the original uboot ip 172.16.99.1)

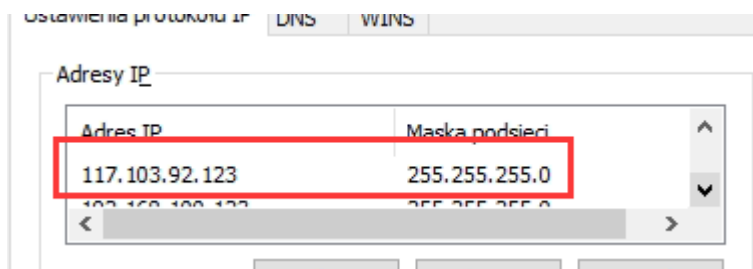


The screenshot shows a window titled 'Adresy IP' with a table of IP addresses and subnet masks. The first row is highlighted with a red rectangle, showing the IP address 172.16.99.123 and the subnet mask 255.255.0.0. Below the table, there are navigation buttons: '<', '>', and a scroll bar.

| Adres IP | Maska podsieci |
|----------------|----------------|
| 172.16.99.123 | 255.255.0.0 |
| 117.103.92.123 | 255.255.255.0 |
| 192.168.6.123 | 255.255.255.0 |

Network segment 2:

117.103.92.123 (for Accessing Lan2 IP address 117.103.92.1 after flashing new OIAD firmware)

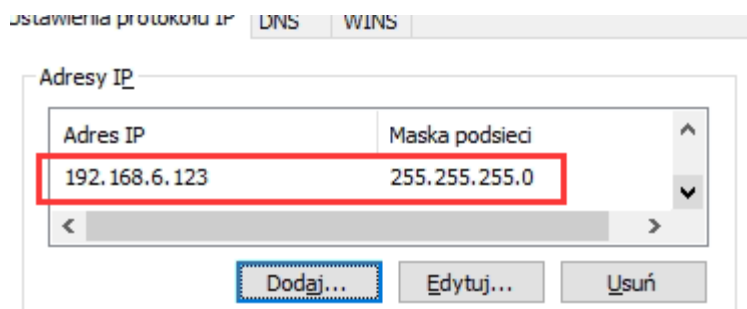


The screenshot shows the 'Adresy IP' window with the second row highlighted by a red rectangle, showing the IP address 117.103.92.123 and the subnet mask 255.255.255.0. The window also shows tabs for 'Ustawienia protokołu IP', 'DNS', and 'WINS' at the top.

| Adres IP | Maska podsieci |
|----------------|----------------|
| 117.103.92.123 | 255.255.255.0 |
| 172.16.99.123 | 255.255.0.0 |
| 192.168.6.123 | 255.255.255.0 |

Network segment 3:

192.168.6.123 (for Accessing Lan2 IP address 192.168.6.65 after writing OEM info on OIAD firmware)



The screenshot shows the 'Adresy IP' window with the third row highlighted by a red rectangle, showing the IP address 192.168.6.123 and the subnet mask 255.255.255.0. Below the table, there are buttons for 'Dodaj...', 'Edytuj...', and 'Usuń'.

| Adres IP | Maska podsieci |
|----------------|----------------|
| 192.168.6.123 | 255.255.255.0 |
| 117.103.92.123 | 255.255.255.0 |
| 172.16.99.123 | 255.255.0.0 |

2. Start Flashing uboot and OIAD firmware

2.1 Update uboot

2.1.1 Enter the uboot interface



* a. Power off the device;

* b. Press and hold the RST red button;





* c. Power on the device, and keep holding the RST for 10-15 seconds, if you see all LEDs are flashing quickly, it means the uboot mode is ready;

* d. Ping 172.16.99.1 on the PC and enter <http://172.16.99.1> in the browser to enter the uboot interface as shown in the following figure;

The screenshot shows a web browser window with the address bar displaying '172.16.99.1'. The page title is 'UPDATE UTILITY V1.5.3'. Below the title, there are four bullet points: 'This utility is for recovering the system in case it is running into abnormal state.', 'You are going to update firmware on the device, Please choose file from your local drive and click the button.', 'Don't power off the device during update, if everything goes well, the device will restart!', and 'product_id=24.'. Below the bullet points, there are five rows of input fields and buttons. The first row is for 'Kernel:' with a text input field, a 'Browse' button, and an 'Update kernel' button. The second row is for 'Rootfs:' with a text input field, a 'Browse' button, and an 'Update Rootfs' button. The third row is for 'U-Boot:' with a text input field containing 'C:\fakepath\20231026-melon2_iac-v1-u-boot-with-spl.bin', a 'Browse' button, and an 'Update U-Boot' button. The fourth row is for 'DTB:' with a text input field, a 'Browse' button, and an 'Update DTB' button. The fifth row is for 'FactoryReset:' with a 'FactoryReset' button.

2.1.2 Upgrade uboot

名称

| | | | |
|---|---|-------|------|
|  | 01-20231229-melon2-iac-v1-u-boot-with-spl.bin | uboot | |
|  | 02-v2.2.6-mag1000-iag801-normal-iac-v1-squashfs-sdcard-ee6dcd12.img | | oiad |
|  | How to Flash OIAD Firmware on MAG1000.docx | | |
|  | oem.info | | |

* a. Click on the browse of U-Boot and select Uboot firmware (20231229-melon2-iac-v1-u-boot-with-spl)

* b. Click on Update U-Boot to upgrade

- This utility is for recovering the system in case it is running into abnormal state.
- You are going to update firmware on the device, Please choose file from your local drive and click the button.
- Don't power off the device during update, if everything goes well, the device will restart!
- product_id=24.

Kernel:

Rootfs:

U-Boot:

DTB:

FactoryReset:

* c. After upgrading, you will enter the above interface again

* d. Cut the power of MAG1000, then repeat the step 2.1.1 again to enter uboot mode.

* e. Ping 172.16.99.1, and then access the web of the uboot interface again.

You can see that the new uboot version number has changed; As shown in the figure below, it indicates that the uboot upgrade was successful; the latest uboot version is 1.5.8

Niezabezpieczona | 172.16.99.1

UPDATE UTILITY V1.5.8

- This utility is for recovering the system in case it is running into abnormal state.
- You are going to update firmware on the device, Please choose file from your local drive and click the button.
- Don't power off the device during update, if everything goes well, the device will restart!
- product_id=4.

Firmware:

U-Boot:

2.1.3 Cleaning Environment Variables

*a. Click on EnvDefault in the new uboot interface to restore the environment variables to default (this step is crucial)

Niezabezpieczona | 172.16.99.1

UPDATE UTILITY V1.5.8

- This utility is for recovering the system in case it is running into abnormal state.
- You are going to update firmware on the device, Please choose file from your local drive and click the button.
- Don't power off the device during update, if everything goes well, the device will restart!
- product_id=4.

| | | | |
|-----------------|---------------------------------|--------|-----------------|
| Firmware: | <input type="text"/> | Browse | Update Firmware |
| U-Boot: | <input type="text"/> | Browse | Update U-Boot |
| EnvDefault: | | | EnvDefault |
| FactoryReset: | | | FactoryReset |
| Reboot: | | | Reboot |
| Net boot first: | <input type="text" value="No"/> | | Apply |

*b. After clicking EnvDefault, it will take few seconds to finish the process, then it will come back to the uboot interface again;

2.2 Burning firmware

2.2.1 Uploading and Updating Firmware

UPDATE UTILITY V1.5.8

- This utility is for recovering the system in case it is running into abnormal state.
- You are going to update firmware on the device, Please choose file from your local drive and click the button.
- Don't power off the device during update, if everything goes well, the device will restart!
- product_id=4.

| | | | |
|-------------|----------------------|--------|-----------------|
| Firmware: | <input type="text"/> | Browse | Update Firmware |
| U-Boot: | <input type="text"/> | Browse | Update U-Boot |
| EnvDefault: | | | EnvDefault |

*a. Click the 【Browse】 and choose the OIAD firmware, then Click 【Update Firmware】 to flash firmware.

Upgrading...



*b. Observe the web page, after upgrading, it will show 【Upgrade succeed!】

Upgrade succeed!



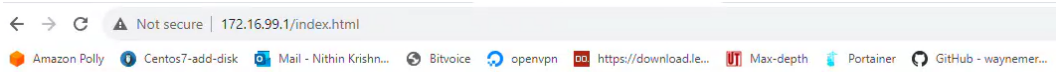
*c. Click 【Factory Reset】

UPDATE UTILITY V1.5.8

- This utility is for recovering the system in case it is running into abnormal state.
- You are going to update firmware on the device, Please choose file from your local drive and click the button.
- Don't power off the device during update, if everything goes well, the device will restart!
- product_id=4.

| | | | |
|-----------------|---------------------------------|--------|-----------------|
| Firmware: | <input type="text"/> | Browse | Update Firmware |
| U-Boot: | <input type="text"/> | Browse | Update U-Boot |
| EnvDefault: | | | EnvDefault |
| FactoryReset: | | | FactoryReset |
| Reboot: | | | Reboot |
| Net boot first: | <input type="text" value="No"/> | | Apply |

It will clean all configs:



cmd running

- Command running ...
- Please wait... Do not close this page.



It will auto restart the device MAG1000, then the device should be running normally on the new OIAD system;

2.2.2 Write OEM information and MAC address

After flashing the OIAD firmware into MAG1000, the device is only accessible by SSH connection, and the web interface is not available now.

It is necessary to write the factory OEM information to enable Web access and bring it to normal status.

*a. Access the MAG1000 by SSH tools (putty or xshell, etc.)

IP address: 117.103.92.1

SSH port: 3505

User: root

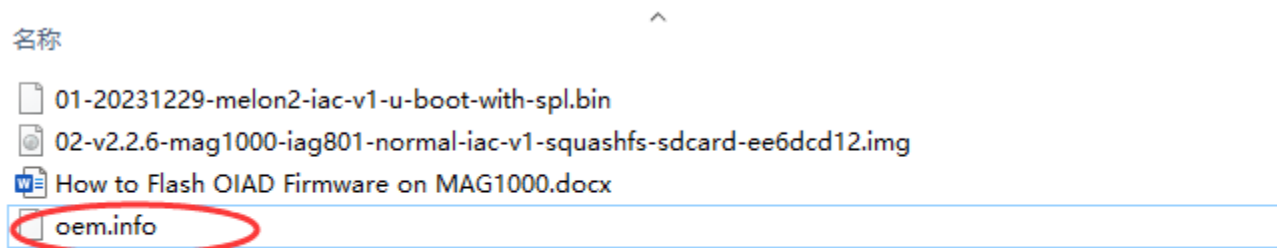
Password: wsa-98uf

After login, as shown in the figure:

[illegible]

*b. Enter the/tmp directory and create an oem.info file

For example, the number of device ports is 32, and the port type is FXS



```
cd /tmp/
```

vi oem.info

Paste the following content of above file **【oem.info】** into the file you just created:

```

1  {
2      "vendor": "OpenVox",
3      "website": "www.openvox.cn",
4      "product": "OpenVox IAD Series",
5      "region": "zh",
6      "language": "cn",
7      "model2": "MAG1000-32S",
8      "sn": "MA1KHJ02RGQ8",
9      "interface": "analog",
10     "maxslots": 1,
11     "maxspans": 1,
12     "maxchannels": 32,
13     "maxprofiles": 4,
14     "fxs_enable": "yes",
15     "fxo_enable": "no",
16     "maxacls": 16,
17     "maxlocalswitchlist": 64,
18     "maxdigitmaprule": 64,
19     "maxcallrouterule": 64,
20     "maxroutelist": 64,
21     "maxfirewallrules": 64,
22     "maxsiptrunk": 6,
23     "cfgdefault": 1,
24     "vendor_cn": "",
25     "style": "blue",
26     "extra0": "",
27     "extra1": "",
28     "extra2": "",
29     "extra3": ""
30 }
31

```

After that, change the serial number of the SN part in red to the real SN code (You can find it on the label of MAG1000 device), save and exit.

*c. Write the MAC address (the MAC address of Lan1 on the label of MAG1000).

For example, the MAC address of Lan1 is A098050E5A32

/appenv/contrib/icvp/icvp-oem write_mac A098050E5A32

```

root@localhost:/tmp# /appenv/bin/icvp-oem write_mac A098050E5A32
MAC: A098050E5A32
Reset factory required when done!
DONE

```

*d. Read MAC address

/appenv/contrib/icvp/icvp-oem read_mac

```

root@localhost:/tmp# /appenv/bin/icvp-oem read_mac
A098050E5A32

```

*e. Write OEM data

/appenv/contrib/icvp/icvp-oem write_oem /tmp/oem.info

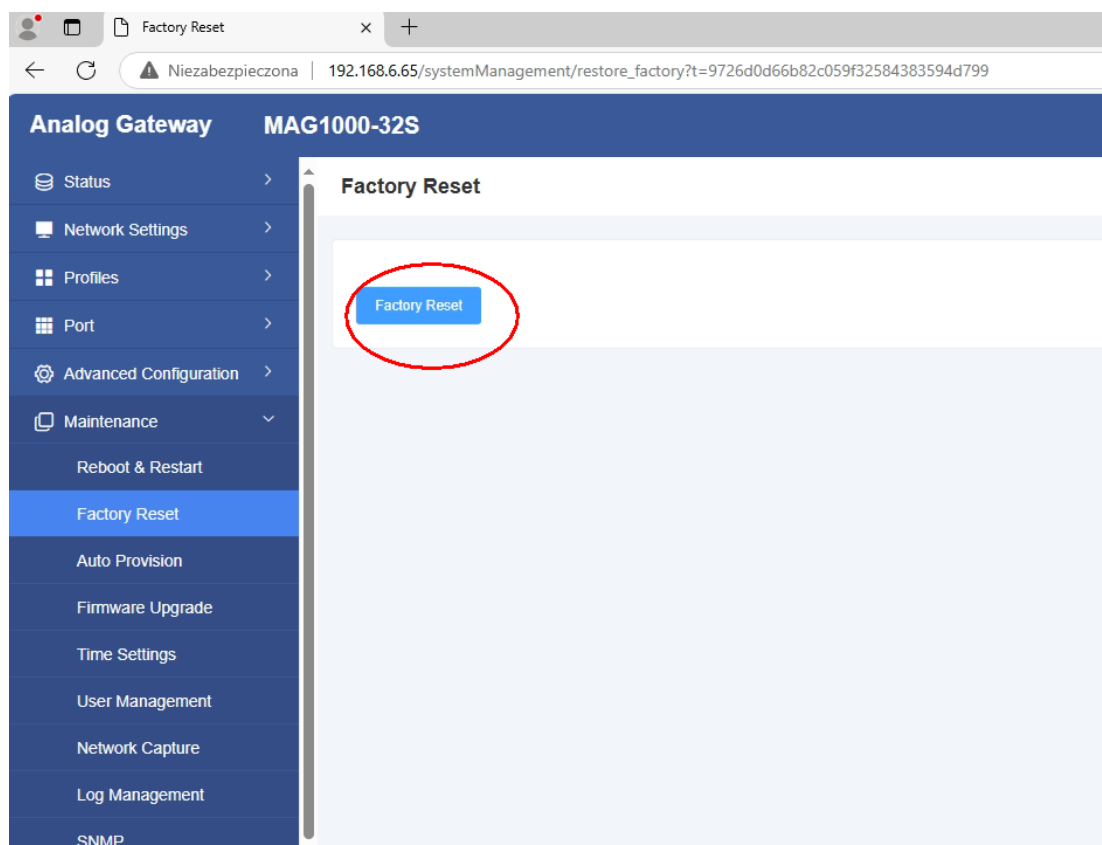
```

root@localhost:/tmp# /appenv/bin/icvp-oem write_oem /tmp/oem.info
DCS: offset[0x2000] size[0x10] realsize[0x10] checksum[af3c661bff097a871f5f0f9716cd12a3]
DATA: offset[0x2400] size[0xC00] realsize[0x1DF]
Reset factory required when done!
DONE
root@localhost:/tmp#

```

After writing the OEM data, the device will reboot and uses a new default IP (192.168.6.65).

*f. Input 192.168.6.65 in the browser and enter the new web interface of OIAD system:



Click **【Factory Reset】** to make sure all configs are fresh new status

[illegible]

the device will restart and use IP 192.168.6.65 to access Lan2 and the web interface.

The default username and password are admin/admin:

Now you can enjoy the new OIAD firmware on the MAG1000 device!